



RETURN FORM

HERE AT OYCEE, WE ARE DEDICATED TO BRINGING YOU AN UNPARALLELED BUYING EXPERIENCE FROM START TO FINISH! IF YOU ARE NOT COMPLETELY SATISFIED WITH YOUR PURCHASE FOR ANY REASON, HERE'S HOW TO RETURN YOUR APPLIANCE.

TIME LIMIT OF RETURNS:

You have within 20 days from the delivery date to return the purchased item(s).

STEP BY STEP GUIDE

1. Fill out the return form
2. Repack your item(s) in the original packaging with all the tags attached. Don't forget to include this return form*
3. Send us an email so we can send you the return address
4. Bring your parcel to any Canada post or UPS store. You'll receive proof of postage - remember to keep this safe in case you need to use it as evidence of your return.
5. We'll do the rest!

RETURN POLICY

Visit our website to see our return policy - www.oycee.com/returns

CUSTOMER INFORMATION:

Customer Name: _____ Address: _____
Email Address: _____ City: _____
Telephone Number: _____ Province: _____
Order Number: _____ Postal Code: _____

INFORMATION REQUIRED FOR RETURN:

| QTY | PRODUCT NUMBER | PRODUCT NAME | COLOR | PRICE | REASON CODE | ACTION CODE | EXCHANGE WITH (IF APPLICABLE) |
|-----|----------------|--------------|-------|-------|-------------|-------------|-------------------------------|
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REASON CODE:

1. Not as pictured/described
2. Did not like the color
3. Changed mind
4. Damaged
5. Wrong item shipped
6. Did not fit
7. Other: Please specify

ACTION CODE:

- A. Exchange/Replace with the same item
- B. Exchange/Replace with a new item
- C. Refund Credit Card

COMMENTS/QUESTIONS:

info@oycee.com